



HEALTH HOLDING

HAFER ALBATIN HEALTH  
CLUSTER  
MATERNITY AND  
CHILDREN HOSPITAL

<b>Department:</b>	Facility Management Safety		
<b>Document:</b>	Administrative Policy And Procedure		
<b>Title:</b>	Code White (Managing a Potentially Assaultive Person)		
<b>Applies To:</b>	All MCH Staff		
<b>Preparation Date:</b>	January 08, 2025	<b>Index No:</b>	FMS-APP-013
<b>Approval Date:</b>	January 22, 2025	<b>Version :</b>	2
<b>Effective Date:</b>	February 22, 2025	<b>Replacement No.:</b>	FMS-APP-013(1)
<b>Review Date:</b>	February 22, 2028	<b>No. of Pages:</b>	02

## 1. PURPOSE:

- 1.1 To provide a procedure that can be implemented to summon assistance to manage potentially assaultive persons.

## 2. DEFINITION:

- 2.1 **MR. STRONG** is the code used to summon assistance when it is or may be necessary to manage a potentially assaultive person.

## 3. POLICY

- 3.1 Carrying out duties prescribed in the emergency response plan/procedure in a manner which does not adversely affect their own health or safety, or that of others in the work
- 3.2 Violent behaviour management and de-escalation techniques are implemented in a respectful, caring, and safe manner.
- 3.3 Violent incidents, Code White responses, measures, and procedures are promptly, thoroughly, and unbiasedly reported, documented, reviewed, and investigated to prevent recurrences.

## 4. PROCEDURES:

- 4.1 During a code to manage a potentially assaultive person, staff should be aware of personal items and clothing worn on duty which may be used to cause harm to anyone in the area. Items such as stethoscope, eyeglasses, watches, scissors, pens, lighters and matches should be removed and secured in a safe place prior to approaching the problem person. Name pins, badges, earrings, necklace and chains should be out of sight or secure so that they cannot be used as weapons. Clothing should have no loose ties, collars or edges that could be pulled by the problem person.

*Note: If the problem person is female, male staff may assist in her management, but there must be a least one female staff member present.*

### 4.2 Procedure and Responsibilities – Initiating Staff:

- 4.2.1 The decision to make a MR. STRONG announcement shall be made by the charge nurse on duty in the area. In the EMS, the charge nurse or primary EMS physician shall make this decision. Dial central and inform the operator to announce CODE MR. STRONG and the location clearly – repeating it three (3) times.

*Note: If assistance is needed to manage a female patient, staff should announce MRS. STRONG (LOCATION). The charge Nurse will direct the activities until security arrives including the following:*

- 4.2.1.1 Who will talk with the problem person.
- 4.2.1.2 Who will clear the area of people and equipment.



- 4.2.1.3 Who will stay with other patients, visitors, etc. in the area.
- 4.2.1.4 Who will prepare and administer medications if ordered.
- 4.2.1.5 Who will approach the problem person.
- 4.2.1.6 How and when the team will approach the problem person.
- 4.2.1.7 Noting times of and responses to activities during the code.
- 4.2.1.8 Ensure the documentation of activities before, during and after the CODE.
- 4.2.1.9 Conduct and attend the CODE debriefing session.

**4.3 Procedure and Responsibilities Responding Staff:**

- 4.3.1 All available male nursing staff, as determined by the charge nurse, from either inpatient unit, depending on location of code, one male and one female social worker, the Nursing Supervisor and Security Supervisor shall respond to the MR. STRONG call by immediately reporting to the reported area.
- 4.3.2 All responding staff shall be directed by the charge nurse or nursing supervisor on duty in the code area and are not to approach the problem person alone or without specific instructions by the initiating staff/security supervisor.





**5. MATERIALS AND EQUIPMENT:**

- 5.1 Telephone and pager

**6. REFERENCES:**

- 6.1 <https://medical-dictionary.thefreedictionary.com/Code+White> Code White.

**7. APPROVAL:**

	Name	Title	Signature	Date
<b>Prepared by:</b>	Mr. Mishari Fahad Al Mutairi	Facility Management Safety Manager		January 08, 2025
<b>Reviewed by:</b>	Mr. Thamer Nasser Al Anizi	Support Services & Maintenance Director		January 12, 2025
<b>Reviewed by:</b>	Mr. Abdulelah Ayed Al Mutairi	QM&PS Director		January 15, 2025
<b>Approved by:</b>	Mr. Fahad Hezam AlShammari	Hospital Director		January 22, 2025